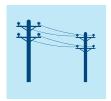


# **CHALLENGES**

When a historic ice storm swept across northern Michigan, it left behind a trail of devastation, crippling power lines, damaging infrastructure, and disrupting essential services. The storm caused extreme ice accumulation, leading to the failure of thousands of utility poles. A replacement effort of this scale could typically span several months. But the urgency of restoring power and communications demanded a faster solution.

"CCI's ability to quickly scale and deploy crews meant less downtime and a faster return to normal!" -HFC Manager

### **SOLUTIONS & SERVICES**



#### **Deployed Crews On Site**

- We deployed 18 expert crews across the hardest-hit zones the very same day we were dispatched.
- We established a site specific safety plan to ensure our commitment to safety was held to the highest of standards and completed the work accident and injury free.



### **Fiber Splicing**

 Provided full-service support including fiber splicing, testing, and onsite management.



### **Management & Coordination**

- Coordinated with local unions, local contractors, local utilities and municipalities to prioritize restoration of critical services.
- Maintained 24/7 project management and technical support throughout the recovery phase.

## **RESULTS & BENEFITS**

What was expected to take months was accomplished in just a few weeks. Thousands of poles were replaced, and vital broadband and power infrastructure was restored. CCI was proud to participate in the rapid mobilization and deployment of a solution, and this only reinforces our commitment to community resilience.

